ACCUPLACER

ACCUPLACER Multi-Factor Authentication Frequently Asked Questions

This document addresses common questions about ACCUPLACER® Multi-Factor Authentication (MFA) including who it affects, how it works and what to expect during setup.

1. **What is MFA?**
   MFA is a security process that requires users to confirm their identity in more than one way before accessing a system.

2. **When will MFA be implemented?**
   MFA will launch January 26, 2026. All ACCUPLACER and TSIA2 users except for the Webservice user role must be fully enrolled and using MFA by May 1, 2026.

3. **Why is MFA being introduced?**
   MFA enhances security by protecting sensitive test administration data and preventing unauthorized access. This ensures ACCUPLACER testing remains secure, reliable, and trustworthy for educators and students.

4. **Who will be affected by MFA?**
   - **All ACCUPLACER and TSIA2 users (except for the Webservice user role)** will be required to use MFA login.
   - **Webservice Users**: Not subject to MFA
   - **Students**: Not subject to MFA. Student testing remains unaffected.

5. **How does MFA work for users?**
   When logging in, users will:
   - Enter their username and password.
   - Receive a one-time passcode via email or text.
   - Enter that passcode to complete login.

6. **How will users be guided through setup?**
   During your **first login after MFA rollout in January**, you'll be guided step by step to set up your MFA preferences (email or SMS for one-time passcodes). You may choose not to enroll immediately after launch; however, you will be prompted to do so each time you log in and must complete enrollment no later than **May 1, 2026**.

7. **Do I need to set up MFA for every device I use?**
   No. MFA is linked to your **ACCUPLACER account**, not your device.

This means:
- You can log in from any computer or testing machine.
- As long as you use your ACCUPLACER credentials, your MFA will follow you.

8. **Does MFA affect students?**

No. Students won't use MFA.
- The testing process for students remains unchanged.
- Actions like logging students back in after "Save and Finish Later" or a network interruption **aren't impacted** by MFA.

9. **How often will I need to re-authenticate with MFA?**

Users must re-authenticate every **90 days** to maintain security.

10. **What should I do now?**

In advance of the January 2026 launch, **take a moment to make sure your ACCUPLACER user profile has an accurate email address and mobile number (if you'd like to receive passcodes by text).**

To check your profile:
1. Log in to ACCUPLACER.
2. Click your name in the upper right-hand corner and select **Profile**.
3. Expand the **Demographic Information** section and verify or update your email address and mobile phone number.

This quick step will ensure your MFA setup goes smoothly when the time comes.